

Care Champion AWARD

COLLEGE VISTA POST-ACUTE

For a valued employee recognized for their service and creating exceptional care experiences with our guests and team members.

Congratulations!

Mark is being recognized because of his warm and loving personality towards the residents and staff. He is always willing to lend a helping hand without being asked to do so. Mark takes the initiative to take on additional tasks to ensure the team is covered. Mark is flexible and is very knowledgeable and will take on nursing shift coverage, he sits in on meetings when the DON is not available, conducts PPS and IDT meetings and even took charge of conducting the monthly CQI steering committee when the director of nursing and Administrator were pulled. It is for these reasons that we are proud to nominate Mark for care champion award for the month of June 2019..



Mark Chaumpluke

June 1, 2019



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Quality of Care that is Above & Beyond

Although Michael is not assigned to Daniel he has shown genuine care and compassion when working with Daniel. Even when he has not been assigned to Daniel, he has demonstrated team work in helping other team members in addressing Daniel's immediate needs. I have also observed him when dealing with his assigned patients and he has consistently shown genuine care, compassion and patience. I strongly believe that Michael has created a "Unique Care Experience" for not only Daniel, but for all your patients and request that you recognize his "value added" to the facility and more importantly to all of your patients!



MICHAEL CASILLAS

AUGUST 2017

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First Impression & Kindness

Rita, thank you for creating a nice, friendly, approachable environment. My first time in the facility, you were the first and only employee that approached me and introduced yourself. That gives me the impression that you do that for all your visitor and guests.

Dearest Rita, I want to thank you for taking care of my mother and my dad. Your compassion and kindness is greatly appreciated. You are one extraordinary nurse. Keep up your good and compassionate care. God Bless you and your family. You are a gem here in College Vista. Good luck on your schooling.



RITA CHILOYAN

SEPTEMBER 2017